

## **DUO Programme Standard Procedure for Awarding of DUO Dollars**

### **Awarding of DUO Dollars to DUO members for purchases of new vehicles**

1. DUO dollars will be awarded to DUO members base on price of new vehicles after the deduction of prevailing GST from the final invoiced amount and COE charges
2. DUO dollars will be awarded base on invoice date and invoice amount, rounded down to the nearest dollar.

### **Awarding of DUO Dollars to DUO members for Nissan Preventive Maintenance Program (“NPMP”)**

1. For NPMP, payments will be collected upfront.
2. Deposit Tax Invoice (“DTI”) will be issued for the payments made by customers.
3. DUO dollars will be awarded to DUO members base on DTI date and amount, rounded down to the nearest dollar.

### **Awarding of DUO Dollars to DUO members for products/services (other than new vehicles and NPMP)**

1. Refer to "Products & Services Awarded With DUO Dollars" table below for the list of products/services that will be awarded with DUO Dollars.
2. These products/services will be awarded with DUO Dollars upon receipt of payments.
3. All DUO dollars will be awarded base on official receipt date and amount, rounded down to the nearest dollar.

### **No awarding of DUO Dollars for products/services paid using DUO vouchers**

1. If DUO members pays for the products/services using a DUO voucher, the voucher equivalent amount will not be awarded with DUO dollars.

## Products & Services Awarded with DUO Dollars

Legend - Y = Yes, N = No

Company	Product/Services provided by entity	Product/Services that will be awarded points	Product/Services for which customers are
Autolution Industrial Pte Ltd (Workshop Dept)	Repair and servicing of passenger vehicle	Y	Y
	Repair and servicing of commercial vehicle	Y	Y
	Sales of accessories & motor related products	Y	Y
	Body & Paint Job (cash repair)	Y	Y
Downtown Travel Services Pte Ltd	Car Rental	Y	Y
	Chauffeur Drive / Coach Hire	Y	Y
	Self Drive Holidays	Y	Y
	Sale of Pre Owned Cars	Y	Y
	Accident Repairs / Excess	N	N
Motor Image Enterprises Pte Ltd (Sales Dept) (Workshop Dept) (Parts Dept) (Parts Dept)	Sale of cars (excluding COE & GST)	Y	Y
	Repair and servicing of cars (Not Including Accident Repairs)	Y	Y
	Sale of accessories & parts for cars	Y	Y
	Sale of merchandise (keychain, t-shirts, bear etc)	Y	Y
Tan Chong Motor Sales Pte Ltd (Workshop Dept)	Repair and servicing of passenger vehicle	Y	Y
	Repair and servicing of commercial vehicle	Y	Y
	Sales of accessories & motor related products	Y	Y
	Body & Paint Job (cash repair)	Y	Y
Tan Chong Motor Sales Pte Ltd (Sales Dept)	Sale of vehicles (excluding COE & GST)	Y	Y
Tan Chong Motor Sales Pte Ltd (Parts Dept)	Sales of Spare Parts & Accessories	Y	Y
Singapore Automotive Industries Pte Ltd	Sales of Spare Parts, Batteries & Accessories	N	N
TC AutoClinic Pte Ltd	Repair and servicing of passenger vehicle	Y	Y
	Repair and servicing of commercial vehicle	Y	Y
	Sales of accessories & motor related products	Y	Y
	Body & Paint Job (cash repair)	Y	Y
Waste Management Pte Ltd	Sale Of Battery Operated Cart	Y	Y
	Sale Of Spare Parts	Y	Y
	Rental Of Battery Operated Cart	Y	Y
	Rental Of Sonozaire Odor Neutralizer	Y	Y
Wilby Estate International Pte Ltd	Leasing of Wilby Residences (Short Term Rental - 7 days to 1 month)	Y	Y
	Leasing of Wilby Residences (Long Term Rental - above 1 month)	Y	Y
	Payment for IDD calls, Utilities and Misc.	N	N
	Sale of Oasis @ Mulberry	N	N
Tan Chong Realty (Pte) Ltd		N	N
Tan Chong Land Co Pte Ltd		N	N
Amcell Pte Ltd	Trucks Sales	Y	Y
Tan Chong Industrial Machinery (Pte) Ltd	Trucks Sales (excluding COE & GST)	Y	Y
	Trucks Service, Parts & Rental	Y	Y
	Forklift Sales	Y	Y
	Forklift Service, Parts & Rental	Y	Y
Cartimes	Sale of a used Subaru and/or Nissan to Cartimes	Y	Y
	Purchase of a First Hand Subaru and/or Nissan from Cartimes	Y	Y *
	Purchase of a Second Hand Subaru and/or Nissan from Cartimes	Y	Y *
	Purchase of other car makes from Cartimes	Y	Y *
	Sale of other car makes to Cartimes	Y	Y *

\* DUO Dollars to be distributed by CarTimes